

We're committed to being open when our members need us and to making sure that our employees have a good life/work balance. If you have any questions about our holiday hours, please ask your branch or give us a call at 1.877.378.8728.

| Holiday  | Branch and Member Contact Centre hours   |
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| <b>New Year's Day</b><br>Sunday, January 1, 2017   | Branches: <ul style="list-style-type: none"> <li>Closed Sunday, January 1 and Monday, January 2</li> </ul> Member Contact Centre: <ul style="list-style-type: none"> <li>Closed Sunday, January 1</li> <li>Open Monday, January 2 from 9am to 5pm</li> </ul>                                     |
| <b>Family Day</b><br>Monday, February 20, 2017     | Branches: <ul style="list-style-type: none"> <li>Closed Monday, February 20</li> <li><a href="#">Select branches</a> open Saturday, February 18</li> </ul> Member Contact Centre: <ul style="list-style-type: none"> <li>Open Saturday, Sunday and Monday (Feb 18-20) from 9am to 5pm</li> </ul> |
| <b>Good Friday</b><br>Friday, April 14, 2017       | Branches: <ul style="list-style-type: none"> <li>Closed Friday, April 14</li> </ul> Member Contact Centre: <ul style="list-style-type: none"> <li>Open Friday, Saturday and Sunday (Apr 14-16) from 9am to 5pm</li> </ul>  |
| <b>Victoria Day</b><br>Monday, May 22, 2017        | Branches: <ul style="list-style-type: none"> <li>Closed Monday, May 22</li> <li><a href="#">Select branches</a> open Saturday, May 20</li> </ul> Member Contact Centre: <ul style="list-style-type: none"> <li>Open Saturday, Sunday and Monday (May 20-22) from 9am to 5pm</li> </ul>           |
| <b>Canada Day</b><br>Saturday, July 1, 2017        | Branches: <ul style="list-style-type: none"> <li>Closed Saturday, July 1 and Monday, July 3</li> </ul> Member Contact Centre: <ul style="list-style-type: none"> <li>Open Saturday, Sunday and Monday (Jul 1-3) from 9am to 5pm</li> </ul>   |
| <b>Heritage Day</b><br>Monday, August 7, 2017      | Branches: <ul style="list-style-type: none"> <li>Closed Monday, August 7</li> <li><a href="#">Select branches</a> open Saturday, August 5</li> </ul> Member Contact Centre: <ul style="list-style-type: none"> <li>Open Saturday, Sunday and Monday (Aug 5-7) from 9am to 5pm</li> </ul>         |
| <b>Labour Day</b><br>Monday, September 4, 2017     | Branches: <ul style="list-style-type: none"> <li>Closed Monday, September 4</li> <li><a href="#">Select branches</a> open Saturday, September 2</li> </ul> Member Contact Centre: <ul style="list-style-type: none"> <li>Open Saturday, Sunday and Monday (Sep 2-4) from 9am to 5pm</li> </ul>   |
| <b>Thanksgiving Day</b><br>Monday, October 9, 2017 | Branches: <ul style="list-style-type: none"> <li>Closed Monday, October 9</li> <li><a href="#">Select branches</a> open Saturday, October 7</li> </ul> Member Contact Centre: <ul style="list-style-type: none"> <li>Open Saturday, Sunday and Monday (Oct 7-9) from 9am to 5pm</li> </ul>       |

| Holiday   | Branch and Member Contact Centre hours   |
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| <b>Remembrance Day</b><br>Saturday, November 11, 2017 | Branches:<br><ul style="list-style-type: none"> <li>Closed Saturday, November 11 and Monday, November 13</li> </ul> Member Contact Centre:<br><ul style="list-style-type: none"> <li>Open Saturday, Sunday and Monday (Nov 11-13) from 9am to 5pm</li> </ul> |
| <b>Christmas Eve</b><br>Sunday, December 24, 2017     | Branches:<br><ul style="list-style-type: none"> <li>Closed Sunday, December 24</li> </ul> Member Contact Centre:<br><ul style="list-style-type: none"> <li>Open Sunday, December 24 from 9am to 5pm</li> </ul>   |
| <b>Christmas Day</b><br>Monday, December 25, 2017     | Branches and Member Contact Centre:<br><ul style="list-style-type: none"> <li>Closed Monday, December 25</li> </ul>  |
| <b>Boxing Day</b><br>Tuesday, December 26, 2017       | Branches:<br><ul style="list-style-type: none"> <li>Closed Tuesday, December 26</li> </ul> Member Contact Centre:<br><ul style="list-style-type: none"> <li>Open Tuesday, December 26 from 9am to 5pm</li> </ul>   |
| <b>New Year's Eve</b><br>Sunday, December 31, 2017    | Branches:<br><ul style="list-style-type: none"> <li>Closed Sunday, December 31</li> </ul> Member Contact Centre:<br><ul style="list-style-type: none"> <li>Open Sunday, December 31 from 9am to 5pm</li> </ul>   |
| <b>New Year's Day</b><br>Monday, January 1, 2017      | Branches and Member Contact Centre:<br><ul style="list-style-type: none"> <li>Closed Monday, January 1</li> </ul>  |

The following branches will be open from 9:30am to 3pm on the Saturdays of the Family Day, Victoria Day, Heritage Day, Labour Day and Thanksgiving Day long weekends in 2017.

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| Calgary:   | <ul style="list-style-type: none"> <li>Namao</li> <li>Palisades</li> <li>Southgate</li> <li>Terwillegar Heights</li> <li>Westgate</li> <li>Windermere</li> </ul> | Red Deer:  |
| <ul style="list-style-type: none"> <li>Bowness</li> <li>Creekside</li> <li>McKenzie Towne</li> <li>Mount Royal</li> <li>Sunridge</li> <li>Trans Canada Centre</li> </ul>   |  | <ul style="list-style-type: none"> <li>Clearview</li> <li>Deer Park</li> <li>North Hill</li> <li>South Hill</li> <li>Taylor Plaza</li> </ul> |
| Edmonton:  | Fort McMurray:   | Sherwood Park:   |
| <ul style="list-style-type: none"> <li>107 Avenue</li> <li>Beverly</li> <li>Bonnie Doon</li> <li>Callingwood</li> <li>Capilano</li> <li>Delton</li> <li>Ellerslie</li> <li>Harvest Pointe</li> <li>Inglecroft</li> <li>Manning</li> <li>Mill Creek Meadows</li> <li>Millwoods</li> </ul> | <ul style="list-style-type: none"> <li>Timberlea</li> </ul>  | <ul style="list-style-type: none"> <li>Baseline</li> <li>Wye Road</li> </ul>   |
|  | Fort Saskatchewan  | Spruce Grove   |
|  | Grande Prairie:  | St. Albert   |
|  | <ul style="list-style-type: none"> <li>Northgate</li> <li>South 40</li> </ul>  | Sylvan Lake  |
|  | Leduc  |  |
|  | Lethbridge:  |  |
|  | <ul style="list-style-type: none"> <li>Scenic Drive</li> </ul>   |  |
|  | Lloydminster:  |  |
|  | <ul style="list-style-type: none"> <li>18 Street</li> </ul>  |  |
|  | Medicine Hat:  |  |
|  | <ul style="list-style-type: none"> <li>Southview</li> </ul>  |  |
|  | Okotoks  |  |