



Cash Management Solutions

Merchant services

Helping to keep your business competitive

Today's customers expect choice in how they make purchases. And you expect a range of options for handling your retail sales. Servus Credit Union offers you access to both, thanks to our exclusive provider, Chase Paymentech™.

Chase Paymentech is a leader in payment processing with experience delivering solutions to small businesses in Alberta and across Canada. They will work one-on-one to help you:

- Choose competitive options for your business
- Understand the costs associated with payment processing
- Find innovative solutions unique to your needs

Debit and credit cards

Offer your customers more payment options by accepting debit cards and credit cards. Stay organized with a single source solution, one statement and a single deposit account. Options include Interac®, Visa®, MasterCard®, American Express®, Discover®, Diners Club International® and JCB® credit cards.

Terminals

Accepting cards is easy for you and your customers. Whether you accept payments online, in-store or on-the-go, Chase Paymentech has a solution.

Countertop

If you use a register or point-of-sale (POS) system, Chase terminals process your customer transactions quickly. Chase pin pads can be integrated with most preferred POS systems.

Short Range Wireless

Short range wireless terminals allow your customers to pay on the spot, making payment processing more convenient when customers are far away from your main POS system. This solution is well-suited for restaurants, cafés and seasonal businesses.

Long Range Wireless¹

Not all customers can come to you. Sometimes, you have to bring your products or services to your customer. Long range terminals give you the freedom to accept payments wherever you, and they, are.

Benefits to your business

- Keep your business competitive by offering your customers payment choices
 - Increase sales
 - Improve cash flow
 - Access your processing data quickly and easily
 - Avoid higher rates for card-not-present processing by using mobile pay options
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Continued on reverse.



Mobile²

For smaller businesses that want to keep things simple, Chase Mobile Checkout™ allows you to use your smartphone or tablet to process customer payments, instore or on-the-go.

Online Payments

Chase Paymentech offers a variety of e-commerce solutions to meet the needs of small businesses and larger enterprises. Chase Paymentech will help you manage customer purchases efficiently with their full range of support services from set-up to 24/7 tech support. Their e-commerce solutions will help you:

- Securely process and settle all major credit cards in Canadian or US funds
- Accept Interac[†] Online and VISA^{*} Debit
- Integrate a variety of shopping cart software solutions
- Integrate and host a payment processing solution
- Do business on your website
- Accept and automate recurring payments
- Store customer data securely

Virtual Terminal

With an internet connection and a web browser, you can use the Virtual Terminal to process payments received over the phone or by mail order.

Online reporting

Chase Paymentech's online reporting tools give you information you can use to improve how you do business. The reports provide real-time transaction and payment data, including:

- Pre-settled (front-end) batch and transaction details
- Settled transaction details
- Funding information and retrieval
- A visual fee summary for a snap shot of your operations
- Forecasting so you can monitor and evaluate sales trends

